



Introducing...

HR Decision Support Network

The Complete Solution for HR Professionals

A new annual membership exclusively designed to support & complement HR departments.



HR Decision Support Network is a membership-based service that combines customized *Fast Answer*[™] research, strategic white papers, and a subscription to BNA's *Human Resources Library* with audioconferences and more extensive research. This new service provides an integrated approach that supports and complements the entire HR department. Get vital support, training, and answers relevant to your entire department—*without leaving your office*.

BNA can help you plan more strategically, answer the pressing questions that you and your department face every day, provide research into best practices, benchmark your achievements against those of other companies, and help you keep up with the latest HR developments that affect your organization.

Two invaluable resources:
Custom Fast Answer[™] research and department-wide access to BNA's Human Resources Library.

As a member of HR Decision Support Network, you benefit from a variety of support services, including:

1. Customized Fast Answer[™] Research. Have questions? Contact BNA via telephone or e-mail to obtain comprehensive, written answers. Unlike free search engines or services with questionable quality, BNA takes the guessing game out of your search. Count on BNA for the **right** answer. As a member, you receive twelve *Fast Answers*[™], on average, one per month. You are guaranteed your answer within five business days. In addition, you'll learn from others' questions through a members-only shared network of Q&A's.

With each answer, you can expect approximately one to five pages that will include your answer, a short summary of articles reviewed, an annotated bibliography of internal and external sources, and cited articles attached.

2. Strategic White Papers/Case Studies. You will receive monthly strategic white papers that will provide you with the kind of in-depth, single-issue focus you need for strategic planning and effective management. With more tools, more practical analysis, and more case studies on topics such as workforce development, recruiting, and retention, you'll become an expert in the subject areas that matter most. Your feedback, along with suggestions from other members, will drive the selection of "hot" topics.

In addition to these monthly research white papers, we will also produce a quarterly, action-oriented report especially geared for HR practitioners, similar to what you'd get from a consultant.

3. Human Resources Library. Your entire department will receive access to BNA's *Human Resources Library*, the complete, must-have resource for HR professionals, offering comprehensive analysis, practical guidance and coverage of compliance, policies, laws, and regulations.

The *Library* features:

- a. Fast answers to 2,400 HR questions via BNA's Web-based interactive tool, *Fast Answers*[™].
- b. *HR Policy Handbook*, which is easily customizable.
- c. State law summaries and selected full text of federal laws and regulations.
- d. Tools for strategic planning, organizational effectiveness, job enrichment, and more.
- e. Weekly breaking news and e-mail updates.

4. Audioconferences. Members receive unlimited access to past and present BNA HR audioconferences, including, on average, two live conferences per month. Every 60-90 minute audioconference includes lively, dynamic presentations from top speakers, helpful live Q&A sessions, and digital downloads of all conferences available for you to listen to at your convenience from our website. We present approximately 24 live conferences a year, all of which are uploaded to our archive.

5. Research and Benchmarking Studies. Rather than pay an HR consultant or market research firm tens of thousands of dollars, let BNA help you make the best use of your time and money. As a member, you'll receive BNA's annual benchmarking reports, including:

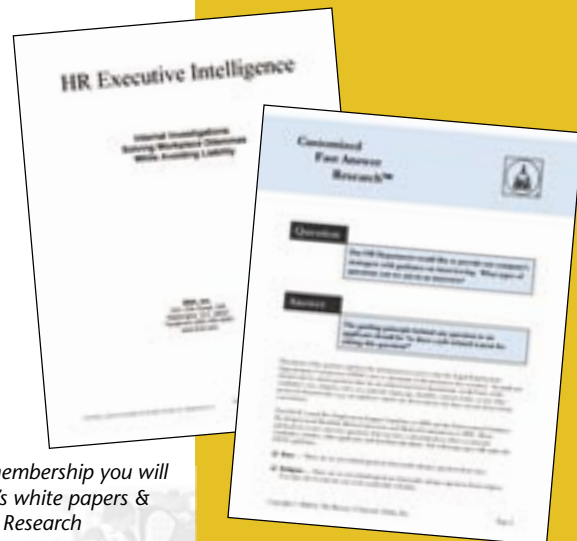
1. *HR Department Benchmarks and Analysis* (Regular price: \$1,295).
2. *Employer Bargaining Objectives: Survey Analysis, Trends, and Insights for Labor-Management Negotiations* (Regular price \$275).
3. *BNA's Quarterly Report on Job Absence and Turnover* (Annual price: \$140).

24/7 access and easy searching will help you find specific information when you need it!

HR Decision Support Network is an ideal solution for HR professionals and their staffs who want a 24/7 service to help them with strategic planning, reference, and fast answers to boost productivity and performance.

Become a Charter Member Today!

For more information and special pricing options for you and your organization, **CONTACT** your BNA Account Executive by calling Customer Relations at 800-372-1033, option 2 (Mon-Fri 8:30am-7pm ET, excluding most federal holidays).



With your membership you will receive BNA's white papers & Fast Answer Research



Introducing... HR Decision Support Network: the Complete Solution for HR Professionals

About BNA

Essential Information.

Expert Analysis.

BNA delivers specialized information to human resources, legal, business, and government professionals at every level of expertise. As the leading independent publisher of print and electronic news, analysis, and reference products, BNA has provided intensive coverage of new developments for more than 75 years.

An extensive network of more than 500 BNA editors, reporters, and correspondents, posted at federal, state, and international government offices, courts, and other key locations, ensures that you have timely information and expert analysis of the issues that matter most. Our authoritative, nonpartisan publications are recognized for their editorial excellence and objectivity.

See why BNA's fast, reliable HR answers make us the most trusted information leader in the industry. Visit BNA's new HR and Payroll Store at hrcenter.bna.com to learn more. →



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